

# OXFORD IS HIRING!

## Career Opportunity

Reporting to the Technology Business Partner, the purpose of the role is to be a trusted support to the business, understand business needs, and be proactively involved in technology solutions to enable, support and improve digital products and operational processes.

### Business Systems Analyst

The successful applicant will need:

- A tertiary qualification (mandatory)
- SAP and Qlikview experience (desired)
- Data management experience (desired)
- Change management experience (desired)
- Advanced stakeholder management skills (mandatory)
- Experience in a complex global organization (mandatory)
- External network and awareness of market, industry, and technology trends (desired)
- Demonstrable system support skills and best practice knowledge (mandatory)
- Excellent knowledge of system development lifecycle and best practice for system change management (mandatory)

#### Key Accountabilities for this role include:

- Delivers agreed level of local support for data and business systems, including issue resolution and liaising with internal and external suppliers
- Write and maintain high quality systems and process documentation
- Monitor, analyze and maintain systems and the data flows between systems to support the needs of the business ensuring data integrity and systems availability is maintained
- Support the implementation of change and the adoption of new working processes
- Plan and coordinate user acceptance testing
- Define training needs and/or deliver training to business users
- Identify and implement opportunities for innovation and continuous improvement

*Oxford University Press, an equal opportunity employer, seeks a talented individual to fill this post in its Information Technology – Project Delivery Department, based in the Cape Town area.*

**APPLY  
NOW!**

[www.oxford.co.za](http://www.oxford.co.za)

Oxford University Press, a department of the University of Oxford, is the largest university press in the world, and has been creating educational and academic resources for more than 450 years.

The South African branch was established in 1915 in Cape Town.

Read more about us at [www.oxford.co.za](http://www.oxford.co.za)

**OXFORD**  
UNIVERSITY PRESS  
SOUTHERN AFRICA

PROUD SHAREHOLDER



THE MANDELA RHODES  
FOUNDATION

To apply, please visit [www.oxford.co.za](http://www.oxford.co.za) at the bottom of the home page, click on “read more” under *Careers*, click on the word **here** in the careers paragraph, you will be directed to our online Career Portal to forward a letter of motivation and CV.

**Closing date for applications:**

**29 June 2018**

“We are a leading educational publisher, committed to the growth of South Africa and its people through the provision of excellent education materials and support.”